

Mass Health Provider Association Forum 7/20/22 - Meeting Notes  
Taken by ASM member in attendance, more details in PDF slide deck

### **Transportation Updates**

5/1/22 changed to 2 providers/brokers for transportation services  
Submit PT1 form to request van services which is found in consumer portal  
<https://www.mass.gov/how-to/request-transportation-for-a-member>

### **Robotics Processing Update**

After 7/1/22; Use RPA tools (bots) to register RPA (robotics processing automation) tools in two stage registration process.  
Will be assigned a RPA user ID for each bot for each use for things like checking eligibility or other function.  
Followed by discussion of registration, use, assignment of IDs and monitoring, enforcement and compliance. See slides when they become available.  
RPA Policy website ; MassHealth Robotics processing Automation (RPA) website,

### **Telehealth Policy**

Policy is in provider Bulletin 289, more in 324 <https://www.mass.gov/masshealth-provider-bulletins>  
327 has inappropriate services  
Reimbursements thru 12.31.22 reimbursement will be the same as face to face.  
Place of services; Must use place of service 02 not at home, 10 when at home  
Will update bulletin with new modifiers  
Modifiers need to be included

### **Medicaid and CHIP**

MassHealth will screen, enroll and periodically revalidate.  
Need contract based on NPI and tax id  
MCE (not enrolled with MassHealth) not required to see MassHealth members, but only the association they are enrolled in.  
More info in slides

### **Gender Affirming Care Provider Self-identification**

Project to help members find gender affirming care.  
Self reported and may not  
Bulletin 324, has more information  
Sept 20 as deadline for reporting.

### **Training Resources**

Provider LMS (learning management System) <https://masshealth.inquisiqlms.com/Default.aspx>  
Trainings; Revalidation, PT1 request tool  
Had trainings in June and Aug trainings to be offered  
Checking eligibility  
Common claim edits

### **MassHealth Provider Handbook**

Will be available on the website as a resource for Fee-for-Service providers.  
Will be able to access online or download as PDF  
[https://www.mass.gov/handbook/masshealth-provider-handbook?utm\\_source=lsrv&utm\\_medium=email&utm\\_campaign=phbk](https://www.mass.gov/handbook/masshealth-provider-handbook?utm_source=lsrv&utm_medium=email&utm_campaign=phbk)

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**MassHealth Updates**

POSC accommodation

Able to display specific accessibility accommodations — upcoming—more info will follow

**Covid-19; where claims for testing & vaccine may be submitted.**

VEKLURY™ (remdesivir)

code changes for administration

Revalidation for ORP (ordering referral prescribing) providers will begin (different from fee for service)

Next meeting of Provider Association Forum will be Oct 19, 10AM