



Provider Association Forum

Wednesday, July 20, 2022 Meeting

Agenda

- 1. Welcome and Agenda Review – Keith West, Director, Special Initiatives & Managed Care Programs**
- 2. MassHealth Transportation Updates – Karla Burgos, Sr. Provider Relations Specialist, MassHealth Business Support Services**
- 3. MassHealth Robotics Processing Automation (RPA) Policy – Karla Burgos, Sr. Provider Relations Specialist, MassHealth Business Support Services**
- 4. Telehealth – Karla Burgos, Sr. Provider Relations Specialist, MassHealth Business Support Services**
- 5. MCE Final Rule – Keith West, Director, Special Initiatives & Managed Care Programs**
- 6. Payment Error Rate Measurement (PERM) RY 2023 – Keith West, Director, Special Initiatives & Managed Care Programs**
- 7. Gender Affirming Care Provider Self- Identification – Marilyn Thurston, Provider Relations Manager, MassHealth Business Support Services**
- 8. Provider Education and LMS Updates – Marilyn Thurston, Provider Relations Manager, MassHealth Business Support Services**
- 9. MassHealth Update – Nestor Rivera, Sr. Provider Relations Specialist, MassHealth Business Support Services**
 - Revalidation**
 - ORP Status Update**
 - Covid-19 flexibilities**
 - POSC Accommodation/Language Updates**
 - MassHealth Bulletins (April 2022 – July 2022)**
- 10. Next PAF October 19, 2022**